

# UNIVERSITY OF ESSEX Student Travel with First Essex Bus



Welcome to the University of Essex, Colchester. To help you get started, First Essex have frozen ticket prices at the 2019 rate for Term 1.

All student tickets are available via the First Bus App, all you need to get started is your essex.ac.uk student email address.

### **Price Table**

Ticket Type	Zone 1	Zone 2	All Essex	
Week	£12.80	£24.50	£26.60	
Month	£46.00	£89.00	£96.00	
Annual	£175.00	£305.00	£530.00	Standard And Colcheste Zone 1 Prio
				£525



## How to get the app

- 1 Download the First Bus App
- 2 Sign in or register your account
- 3 Select Colchester area
- 4 Select Student Travel
- **5** Choose ticket type and 'Continue'
- 6 Validate your essex.ac.uk email address
- **7** Choose payment method and purchase ticket

- 8 Select 'GO TO WALLET'. Ticket will appear under the
- 'Purchased Ticket' section of the app
- 9 Select ticket and click

'Activate' when ready Contact the mTicket support team on mticket-support@firstgroup.com or 03300 947 577.



In the wake of the evolving impacts of coronavirus, we are working with the Government and wider industry to ensure we are following the latest advice to keep you safe on our buses.

Our buses are comprehensively cleaned every night by our expert team of cleaners. We are also using a long-lasting sanitising treatment (Zoono Z71) on our buses. It is environmentally-friendly, uses no alcohol or dangerous chemicals, and is scientifically proven to be highly effective against Covid-19.

On our buses we are operating at a reduced capacity with around half of the seats being available. It is therefore possible that you might see 'Bus Full' signs as some services reach their revised capacity more quickly.

If you are waiting at a bus stop and the bus drives past, it might have reached its reduced seating capacity. If the bus does stop, but is near capacity, the driver will only allow one person to board for every person that gets off, so you may need to allow extra time for your journey and be prepared to wait.

With the latest version of the First Bus App you can now track your bus live on a map and it also displays how many seats are available on each bus.





**Customer Service:** 0345 646 0707 0900 – 1700 Mon - Fri

### Traveline: 0871 200 2233

#### 0700 - 2200 Daily

(Calls cost 12p per minute plus your phone company's access charge.)

www.firstgroup.com/essex | >> @FirstEssex