

On Board



Welcome to the latest issue of On Board, First West of England's ebulletin that gives a quick rundown on some of the key events and developments in the business. We'd be delighted to hear your feedback and thoughts for future articles.

James Freeman, Managing Director, First West of England

Bio-methane buses now a permanent feature in Bristol, with more on the way

More biomethane buses are on their way to Bristol and a new permanent gas filling station for the city's metrobus fleet have been announced in quick succession as First West of England makes firm investments in its commitment to improve the city's air quality.

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Ladies Open Day

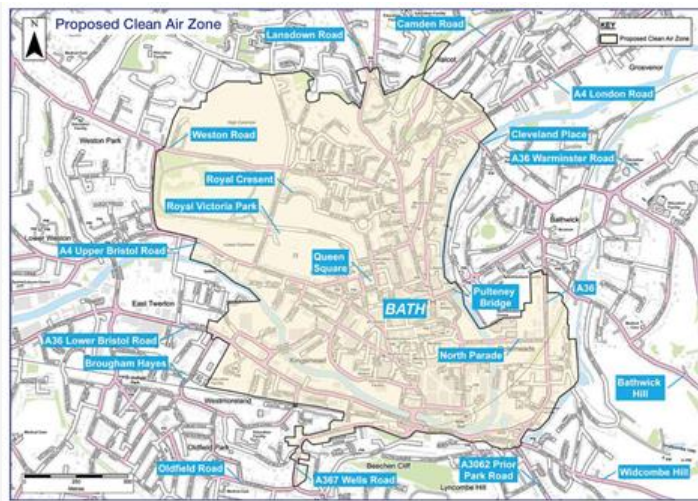
More women are being encouraged to become bus drivers. A recent open day saw 10 new sign ups who want to join the existing 143 female drivers on the team.

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Metrobus Satisfaction Survey

More than 80 percent of customers using metrobus services say they would recommend them to a relative or friend according to a new survey. Customers have branded it 'modern', 'quick' and 'easy' in the first survey since the service was launched in May 2018. It has also revealed that the new rapid transport system has resulted in nearly 19% of those surveyed now leaving their cars at home and switching to public transport.

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Improvements coming to major Bristol bus route

Changes to Bristol's Service 2 will mean the buses are more frequent in the evening and avoid a congestion hotspot to improve its punctuality and reliability.

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James Freeman named one of Institute of Directors' SW Directors of the Year

James Freeman, Managing Director of First West of England, has been named as the South West Institute of Directors' Large Company Director of the Year.

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James Freeman winning the award for the Institute of Directors' SW Directors of the Year



FWoE staff meet Ann Cleeves

Top Crime Author is Just the Ticket

First West of England teamed up with top crime author Ann Cleeves for two days of writers' workshops and reading groups.

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Fare Changes

From the 21 July 2019 fares across the West of England are changing.

Tickets bought on board will remain the same but there will be an increase for pre-paid tickets, including First's popular mTicket app, PayPoint and Payzone stores, metrobus iPoints, online and First's travel shops at Bath, Bristol and Wells bus stations.

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On Board published by

First  **West of England**

First West of England Ltd
Enterprise House, Easton Road Bristol, BS5 0DZ
Registered in England & Wales No. 00025088

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