

a simple guide to  
**your new  
tickets.**

Bath

Bristol

Weston-super-Mare

West of England

from 23<sup>rd</sup> January 2022

**new  
tickets.  
more  
choice.**

From the **We have a new**  
every day travellers **range**  
and the **of amazing value**  
weekend warriors **flexible**  
to the **tickets all designed**  
casual bus users **to fit into**  
and the hoard of **your life**  
home workers. **seamlessly.**

However you travel,  
we've got the perfect  
ticket for you.

**First**  **Bus**

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## what's new?

### Day Ticket Bundles

If you want more flexibility from your travel, we've introduced a range of Day Ticket Bundles to save you money.

### 2-Trip ticket

Around 70% of customers who buy a Day ticket only actually catch two buses in a day. To save you money, we've introduced a new 2-Trip ticket.

### Cheaper local tickets

New £1.50 single tickets in Clevedon, Nailsea and Portishead, with discounts for students and younger travellers too.

## what's changing?

### Single fares are frozen or reduced

Great news - we've reduced many of our single fares and frozen the rest to make hopping on the bus as good value as possible.

### You won't pay more for buying on the bus

You will now pay the same price whether buying your ticket on the bus or through the First Bus app and our other 'buy before you board' options.

### Tap & Cap in Bristol is changing

The weekly cap now runs from Monday to Sunday and we'll also cap the cost of two trips at our new, great value 2-Trip fare.

# want tickets on your phone?

## Get the First Bus app.

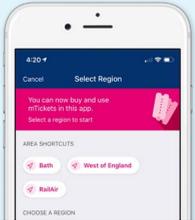
### 1. Download...

...the app. Just search your app store for 'First Bus'.



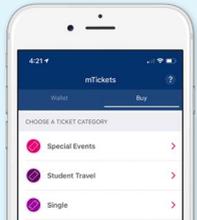
### 2. Select...

...the area you'd like to travel in.



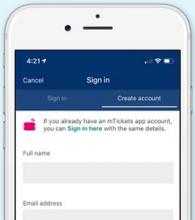
### 3. Select...

...your ticket category and type and add it to your basket.



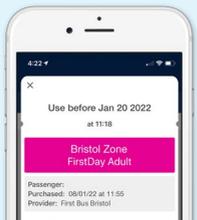
### 4. Sign up...

...for an account and pay by card, PayPal, Apple Pay or Google Pay.



### 5. Activate...

...your ticket JUST BEFORE you get on the bus.



### 6. Scan...

...the QR code ticket as you get on the bus.



# want the easiest way to travel?

## Use Tap & Cap in Bristol.

### Tap & Cap is the ultimate in bus travel convenience.

- No need to work out what ticket to buy.
- No waiting for a ticket onboard.
- No worrying about wasting your ticket if your plans change.

Just tap your contactless card or device each time you get on the bus. We'll then automatically charge you depending on how much you have travelled between Monday and Sunday that week.

For more details on how it works, visit [firstbus.co.uk/tapandcap](http://firstbus.co.uk/tapandcap)

Each day, we'll add up the value of your taps...

	Cost
1 tap	£2.20
2 taps	£4.30
3 or more taps	£5.30

...and we'll cap your costs over the week... (Mon to Sun)

You'll never be charged more than...

1 <sup>st</sup> day's travel	£5.30
2 <sup>nd</sup> day's travel	£10.60
3 <sup>rd</sup> day's travel	£15.00
4 <sup>th</sup> day's travel	£18.50
5 <sup>th</sup> day's travel	£21.00
6 <sup>th</sup> day's travel	£22.00
7 <sup>th</sup> day's travel	£23.00



First Bristol

You Tap )))  
We Cap £



# Ticket types

## 3-Stop Hop

**A great value ticket for when you just need to hop down the road.**

Available onboard in Bath and Bristol only.

## Single tickets

**A flat fare structure is in place in the Bristol, Bath and Weston-super-Mare Zones.**

This means that wherever you travel in that zone, the price of a single journey will be the same.

**In the West of England Zone the cost of your single ticket is based on the distance you travel.**

Your fare is determined by how many sections of route you travel through, as defined by the chart on page 31.

## 2-Trip ticket New!

**Like a return ticket, but you don't have to take your second trip on the same service.**

Cheaper than two singles and valid for two trips across any two services within your chosen zone.

When using a 2-Trip ticket bought on the bus, you can scan your ticket for the second trip as long as it's by 4.29am the following morning.

When using a 2-Trip mTicket, you'll receive two single tickets that must be activated within 24 hours of purchase.

## Night ticket

**If you don't need to catch the bus till later in the day and will need to make a couple of trips or more, our Night ticket is for you.**

It's valid from 7pm and gives you unlimited travel in your chosen zone until 4.29am the following morning.

## Day & season tickets

**If you're making more than two journeys on a particular day, or are a regular traveller, our Day, Week, Month and Year tickets offer you great savings.**

Just decide which area you want to travel in and how long you need your ticket to last. Then once you have your ticket you can use it as much as you like in your chosen period of time, making as many journeys as you like.

Our Day tickets are valid from 4.30am until 4.29am the following morning so are perfect for a day and night out!

## Day Ticket Bundles New!

**Our range of day ticket bundles are perfect if you want flexibility and value in your bus travel. Just need three days' travel in a week or maybe you only use the bus Monday to Friday? However you travel, we've got the ticket to suit you!**

When you're travelling across 3 or 5 consecutive days, you can get our new 3 Day ticket from your driver that'll save you on buying 3 Day tickets, or a 5 Day ticket that'll save you on a Week ticket.

Or for added flexibility, our new day bundles on the First Bus app give you 3, 5, 6, 10, 12 or 20 days' of travel that can be spread over longer periods, with the bigger bundles offering the greatest savings. Just activate each ticket in the app on the day you need it, making sure you use them all before your bundle expires.

## Group ticket

**With this unlimited day ticket up to five people of any age can travel together for the cost of just two adult tickets.**

Tickets can be bought on the First Bus app or on the bus after 9.30am Monday to Friday and all day Saturdays, Sundays and Public Holidays.

And as with all our day tickets, it is valid until 4.29am the following morning.

## Ticket discounts

### Children under 5 travel free

Unlimited children under 5 can travel for free with a fare paying passenger or concessionary pass holder.

### Up to 50% discount for children aged 5-15

Children aged 5-15 can get up to 50% discount on all tickets across the West of England.

We would advise all older children to get a free First Photo ID pass as proof of age. An application form can be found on page 39.

### Up to 30% discount for young people & students

Young people (16-21) and students (of any age if in full time education) can get up to 30% discount on all tickets if they have a First Photo ID pass or their student photo ID.

An application form for a free First Photo ID pass can be found on page 39.

### There's an easy, secure way to buy a bus ticket for a child or young person...

Simply buy a child or young person ticket on your phone and transfer it to theirs with the First Bus app!

You'll both need the app, but you won't have to enter or store your credit card details on their phone.



Just look for this giftable symbol next to a ticket on the First Bus app.



## Where to buy tickets

The symbols below are used in this guide to show where you can buy each ticket.

### Buying before you board is easy



**First Bus app** available on the **Apple App Store** and **Google Play**



**Online** week, month and year tickets available at [www.firstbus.co.uk/onlinetickets](http://www.firstbus.co.uk/onlinetickets)



**Travel Shops** day, week, month & year tickets are available from our Travel Shops in Bristol and Wells



**iPoints** available at every metrobus stop **metrobus is a buy before you board or Tap & Cap service**



**Travelwest smartcard** available from [buytickets.travelwest.info](http://buytickets.travelwest.info)



**Payzone stores** where you can top up your smartcard. Find your nearest at [www.payzone.co.uk](http://www.payzone.co.uk)



**PayPoint stores** where you can buy paper tickets. Find your nearest at [www.paypoint.co.uk](http://www.paypoint.co.uk)

### Want to pay on the bus?



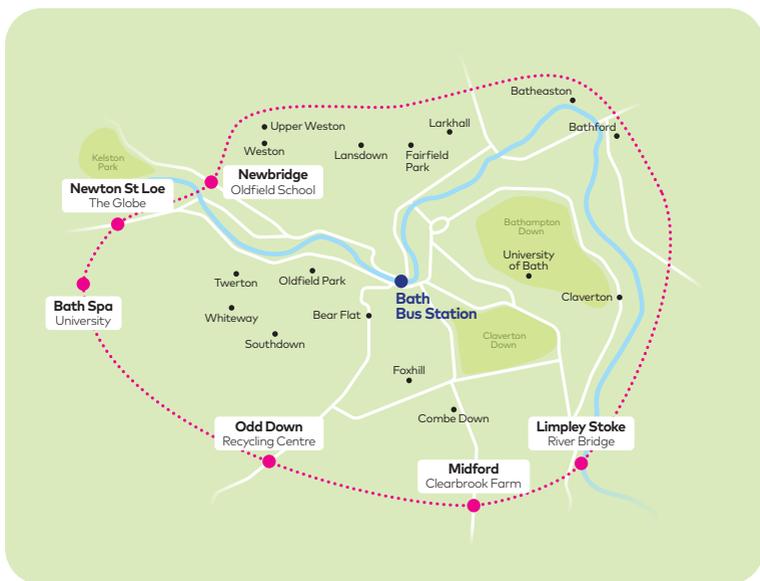
For speedy boarding we encourage customers to pay on the First Bus app or use Tap & Cap in Bristol but you can also get a ticket onboard and pay with contactless or cash. The choice is yours.

Want the easiest way to travel in Bristol?  
See page 7

You Tap )))  
We Cap £

## Bath Zone tickets & fares

The Bath Zone covers three miles from the city centre and includes places such as Upper Weston, Bathford and Odd Down.



Bath Zone

### 3-Stop Hop



Travel three stops in the Bath Zone. See page 35 for exclusions.

- **Adult** £1.30
- **16-21 year old/student** £0.90
- **Child aged 5-15** £0.70

### Single tickets



A flat fare applies in the Bath Zone for any single trip longer than a 3-Stop Hop.

- **Adult** £2.20
- **16-21 year old/student** £1.50
- **Child aged 5-15** £1.10

### Single - pack of 5



Five single trips to use when you like. Valid for 12 months from the date of issue.

- **Adult** £11.00
- **16-21 year old/student** £7.50
- **Child aged 5-15** £5.50

### 2-Trip **New!**



Any two trips in the Bath Zone in one day.

- **Adult** £4.30
- **16-21 year old/student** £2.90
- **Child aged 5-15** £2.10

### FirstNight



Go anywhere in the Bath Zone, as often as you like, between 7pm and 4.29am!

- **Adult** £3.50
- **16-21 year old/student** £2.50
- **Child aged 5-15** £1.80

### FirstDay



Go anywhere in the Bath Zone as often as you like for one day.

- **Adult** £5.00
- **16-21 year old/student** £3.50
- **Child aged 5-15** £2.50
- **Group** £10.00

(Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays. Only from your driver and on the First Bus app)

## First3Day New!



Go anywhere in the Bath Zone as often as you like for three consecutive days from the day you buy your ticket.

- **Adult** £14.00
- **16-21 year old/student** £9.80
- **Child aged 5-15** £7.00

## First5Day New!



Go anywhere in the Bath Zone as often as you like for five consecutive days from the day you buy your ticket.

- **Adult** £19.00
- **16-21 year old/student** £13.30
- **Child aged 5-15** £9.50

## FirstDay Bundles New!



Go anywhere in the Bath Zone as often as you like for any 3 or 5 days in a 10 day period.

- |  | <b>3 in 10</b> | <b>5 in 10</b> |
|--|----------------|----------------|
|--|----------------|----------------|

Save even more than our 'in 10' Bundles - go anywhere in the Bath Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- |  | <b>6 in 20</b> | <b>10 in 20</b> |
|--|----------------|-----------------|
|--|----------------|-----------------|

Bath Zone

Bath Zone

Save even more than our 'in 10' and 'in 20' Bundles - go anywhere in the Bath Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- |  | <b>12 in 40</b> | <b>20 in 40</b> |
|--|-----------------|-----------------|
|--|-----------------|-----------------|

## FirstWeek



Go anywhere in the Bath Zone as often as you like for seven consecutive days.

- **Adult** £21.00
- **16-21 year old/student** £14.70
- **Child aged 5-15** £10.50

## FirstMonth



Go anywhere in the Bath Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of the month it will expire on the 9<sup>th</sup> of the following month.

- **Adult** £75.90
- **16-21 year old/student** £53.15
- **Child aged 5-15** £37.95

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited)

- **Adult** £72.10

## FirstYear



Go anywhere in the Bath Zone as often as you like for a whole year.

- **Adult** £761.00
- **16-21 year old/student** £533.00
- **Child aged 5-15** £381.00

## Bristol Zone tickets & fares

The Bristol Zone covers six miles from the city centre and includes places such as Pill, Aztec West, Emersons Green and Keynsham.



Bristol Zone

### 3-Stop Hop



Travel three stops in the Bristol Zone. See page 35 for exclusions.

- **Adult** **£1.30**
- **16-21 year old/student** **£0.90**
- **Child aged 5-15** **£0.70**

### Single tickets



A flat fare applies in the Bristol Zone for any single trip longer than a 3-Stop Hop.

- **Adult** **£2.20**
- **16-21 year old/student** **£1.50**
- **Child aged 5-15** **£1.10**

### Single - pack of 5



Five single trips to use when you like. Valid for 12 months from the date of issue.

- **Adult** **£11.00** (just £2.20 per trip)
- **16-21 year old/student** **£7.50** (just £1.50 per trip)
- **Child aged 5-15** **£5.50** (just £1.10 per trip)

### Single - pack of 10



Ten single trips to use when you like. Valid for 12 months from the date of issue.

- **Adult** **£22.00** (just £2.20 per trip)
- **16-21 year old/student** **£15.00** (just £1.50 per trip)
- **Child aged 5-15** **£11.00** (just £1.10 per trip)

### 2-Trip **New!**



Any two trips in the Bristol Zone in one day.

- **Adult** **£4.30**
- **16-21 year old/student** **£2.90**
- **Child aged 5-15** **£2.10**

### FirstNight



Go anywhere in the Bristol Zone, as often as you like, between 7pm and 4.29am!

- **Adult** **£3.50**
- **16-21 year old/student** **£2.50**
- **Child aged 5-15** **£1.80**

## FirstDay



Go anywhere in the Bristol Zone as often as you like for one day.

- **Adult** £5.30
- **16-21 year old/student** £3.70
- **Child aged 5-15** £2.70
- **Group** £10.60

(Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays. Only from your driver and on the First Bus app)

## First3Day New!



Go anywhere in the Bristol Zone as often as you like for three consecutive days from the day you buy your ticket.

- **Adult** £14.50
- **16-21 year old/student** £10.20
- **Child aged 5-15** £7.30

## First5Day New!



Go anywhere in the Bristol Zone as often as you like for five consecutive days from the day you buy your ticket.

- **Adult** £19.50
- **16-21 year old/student** £13.70
- **Child aged 5-15** £9.80

Bristol Zone

Bristol Zone

## FirstDay Bundles New!



Go anywhere in the Bristol Zone as often as you like for any 3 or 5 days in a 10 day period.

- |                                 | <b>3 in 10</b> | <b>5 in 10</b> |
|---------------------------------|----------------|----------------|
| • <b>Adult</b>                  | <b>£14.50</b>  | <b>£19.50</b>  |
| • <b>16-21 year old/student</b> | <b>£10.20</b>  | <b>£13.70</b>  |
| • <b>Child aged 5-15</b>        | <b>£7.30</b>   | <b>£9.80</b>   |

Save even more than our 'in 10' Bundles - go anywhere in the Bristol Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- |                                 | <b>6 in 20</b> | <b>10 in 20</b> |
|---------------------------------|----------------|-----------------|
| • <b>Adult</b>                  | <b>£27.00</b>  | <b>£37.10</b>   |
| • <b>16-21 year old/student</b> | <b>£18.90</b>  | <b>£25.95</b>   |
| • <b>Child aged 5-15</b>        | <b>£13.50</b>  | <b>£18.55</b>   |

Save even more than our 'in 10' and 'in 20' Bundles - go anywhere in the Bristol Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- |                                 | <b>12 in 40</b> | <b>20 in 40</b> |
|---------------------------------|-----------------|-----------------|
| • <b>Adult</b>                  | <b>£52.15</b>   | <b>£71.00</b>   |
| • <b>16-21 year old/student</b> | <b>£36.50</b>   | <b>£49.70</b>   |
| • <b>Child aged 5-15</b>        | <b>£26.10</b>   | <b>£35.50</b>   |

## FirstWeek



Go anywhere in the Bristol Zone as often as you like for seven consecutive days.

- **Adult** £21.50
- **16-21 year old/student** £15.00
- **Child aged 5-15** £10.80

Get tickets and more on your phone.

Download the First Bus app now...



## FirstMonth



Go anywhere in the Bristol Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of a month it will expire on the 9<sup>th</sup> of the following month.

- **Adult** £78.40
- **16-21 year old/student** £54.90
- **Child aged 5-15** £39.20

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited).

- **Adult** £74.50

## FirstYear



Go anywhere in the Bristol Zone as often as you like for a whole year.

- **Adult** £787.00
- **16-21 year old/student** £551.00
- **Child aged 5-15** £394.00

## Get tickets and much more on your phone.

- Access timetables anytime, anywhere & find live bus times
- Buy & store tickets on your phone
- Everything you need for your journey, in one place

Download the First Bus app now...



Bristol Zone

Weston-super-Mare Zone

## Weston-super-Mare Zone tickets & fares

The Weston-super-Mare Zone covers three miles from the town centre and includes places such as Uphill, Locking and Worle.



### Single tickets



A flat fare applies in the Weston-super-Mare Zone.

- **Adult** £1.60
- **16-21 year old/student** £1.10
- **Child aged 5-15** £0.80

### 2-Trip New!



Any two trips in the Weston-super-Mare Zone in one day.

- **Adult** £2.40
- **16-21 year old/student** £1.70
- **Child aged 5-15** £1.20

## FirstDay



Go anywhere in the Weston-super-Mare Zone as often as you like for one day.

- **Adult** £2.70
- **16-21 year old/student** £1.90
- **Child aged 5-15** £1.40
- **Group** £5.40  
(Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays.)

## First3Day New!



Go anywhere in the Weston-super-Mare Zone as often as you like for three consecutive days from the day you buy your ticket.

- **Adult** £7.00
- **16-21 year old/student** £5.00
- **Child aged 5-15** £3.50

## First5Day New!



Go anywhere in the Weston-super-Mare Zone as often as you like for five consecutive days from the day you buy your ticket.

- **Adult** £10.00
- **16-21 year old/student** £7.00
- **Child aged 5-15** £5.00

Get tickets and more on your phone.

Download the First Bus app now...



# Weston-super-Mare Zone

## FirstDay Bundles New!



Go anywhere in the Weston-super-Mare Zone as often as you like for any 3 or 5 days in a 10 day period.

- |                                 | <b>3 in 10</b> | <b>5 in 10</b> |
|---------------------------------|----------------|----------------|
| • <b>Adult</b>                  | <b>£7.00</b>   | <b>£10.00</b>  |
| • <b>16-21 year old/student</b> | <b>£5.00</b>   | <b>£7.00</b>   |
| • <b>Child aged 5-15</b>        | <b>£3.50</b>   | <b>£5.00</b>   |

Save even more than our 'in 10' Bundles - go anywhere in the Weston-super-Mare Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- |                                 | <b>6 in 20</b> | <b>10 in 20</b> |
|---------------------------------|----------------|-----------------|
| • <b>Adult</b>                  | <b>£13.80</b>  | <b>£18.90</b>   |
| • <b>16-21 year old/student</b> | <b>£9.65</b>   | <b>£13.25</b>   |
| • <b>Child aged 5-15</b>        | <b>£6.90</b>   | <b>£9.45</b>    |

Save even more than our 'in 10' and 'in 20' Bundles - go anywhere in the Weston-super-Mare Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- |                                 | <b>12 in 40</b> | <b>20 in 40</b> |
|---------------------------------|-----------------|-----------------|
| • <b>Adult</b>                  | <b>£26.25</b>   | <b>£36.20</b>   |
| • <b>16-21 year old/student</b> | <b>£18.40</b>   | <b>£25.35</b>   |
| • <b>Child aged 5-15</b>        | <b>£13.15</b>   | <b>£18.10</b>   |

## FirstWeek



Go anywhere in the Weston-super-Mare Zone as often as you like for seven consecutive days.

- |                                 |               |
|---------------------------------|---------------|
| • <b>Adult</b>                  | <b>£11.00</b> |
| • <b>16-21 year old/student</b> | <b>£7.70</b>  |
| • <b>Child aged 5-15</b>        | <b>£5.50</b>  |

## FirstMonth



Go anywhere in the Weston-super-Mare Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of a month it will expire on the 9<sup>th</sup> of the following month.

- **Adult** **£44.00**
- **16-21 year old/student** **£30.80**
- **Child aged 5-15** **£22.00**

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited).

- **Adult** **£41.80**

## FirstYear



Go anywhere in the Weston-super-Mare Zone as often as you like for a whole year.

- **Adult** **£433.00**
- **16-21 year old/student** **£303.00**
- **Child aged 5-15** **£217.00**

## Get tickets and much more on your phone.

- Access timetables anytime, anywhere & find live bus times
- Buy & store tickets on your phone
- Everything you need for your journey, in one place

Download the First Bus app now...



Weston-super-Mare Zone

West of England Zone

## West of England Zone tickets & fares

For travel on all First West of England bus services in Bristol, Bath & North East Somerset, South Gloucestershire, the west of Wiltshire and the Mendips, all on one ticket.



### Single tickets



West of England Zone single fares apply when travelling outside or between the Bath, Bristol and Weston-super-Mare zones and are based on the distance you travel.

#### Up to 3 miles

- **Adult** **from £2.30**
- **16-21 year old/student** **from £1.60**
- **Child aged 5-15** **from £1.20**

#### 3 to 6 miles

- **Adult** **from £3.30**
- **16-21 year old/student** **from £2.30**
- **Child aged 5-15** **from £1.70**

### 6 to 9 miles

- **Adult** from **£4.50**
- **16-21 year old/student** from **£3.20**
- **Child aged 5-15** from **£2.30**

### 9 to 12 miles

- **Adult** from **£5.50**
- **16-21 year old/student** from **£3.90**
- **Child aged 5-15** from **£2.80**

### Over 12 miles

- **Adult** from **£6.50**
- **16-21 year old/student** from **£4.50**
- **Child aged 5-15** from **£3.30**

Fares are dependent on section boundaries, some journeys may cost more than the base rate. See page 31 for more details.

### Single - pack of 5



Five single trips to use when you like. Valid for 12 months from the date of issue.

- **Adult** **£18.50**
- **16-21 year old/student** **£13.00**
- **Child aged 5-15** **£9.25**

### Single - First Bus app exclusive



A single trip anywhere in the West of England Zone available on the First Bus app. Valid for 12 months from the date of issue.

- **Adult** **£3.70**
- **16-21 year old/student** **£2.60**
- **Child aged 5-15** **£1.85**

# West of England Zone

### 2-Trip **New!**



Two trips in the West of England Zone in one day. Your best value ticket when making two trips of up to six miles in the West of England Zone in one day. If you're making two longer trips, use the app exclusive 2-Trip ticket or the West of England Zone Day ticket if buying on bus.

- |                                 | <b>up to 3 miles</b> | <b>3 to 6 miles</b> |
|---------------------------------|----------------------|---------------------|
| • <b>Adult</b>                  | <b>£4.40</b>         | <b>£6.30</b>        |
| • <b>16-21 year old/student</b> | <b>£3.10</b>         | <b>£4.40</b>        |
| • <b>Child aged 5-15</b>        | <b>£2.20</b>         | <b>£3.20</b>        |

### 2-Trip - First Bus app exclusive **New!**



Any two trips of any distance in the West of England Zone in one day.

- **Adult** **£6.50**
- **16-21 year old/student** **£4.55**
- **Child aged 5-15** **£3.25**

### FirstNight



Go anywhere in the West of England Zone, as often as you like, between 7pm and 4.29am!

- **Adult** **£5.50**
- **16-21 year old/student** **£3.80**
- **Child aged 5-15** **£2.80**

### FirstDay



Go anywhere in the West of England Zone as often as you like for one day.

- **Adult** **£7.50**
- **16-21 year old/student** **£5.30**
- **Child aged 5-15** **£3.80**
- **Group** **£15.00**  
(Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays)

## First3Day New!



Go anywhere in the West of England Zone as often as you like for three consecutive days from the day you buy your ticket.

- **Adult** £19.50
- **16-21 year old/student** £13.70
- **Child aged 5-15** £9.80

## First5Day New!



Go anywhere in the West of England Zone as often as you like for five consecutive days from the day you buy your ticket.

- **Adult** £25.50
- **16-21 year old/student** £18.20
- **Child aged 5-15** £13.00

## FirstDay Bundles New!



Go anywhere in the West of England Zone as often as you like for any 3 or 5 days in a 10 day period.

- |                                 |                |                |
|---------------------------------|----------------|----------------|
|                                 | <b>3 in 10</b> | <b>5 in 10</b> |
| • <b>Adult</b>                  | <b>£19.50</b>  | <b>£25.50</b>  |
| • <b>16-21 year old/student</b> | <b>£13.70</b>  | <b>£18.20</b>  |
| • <b>Child aged 5-15</b>        | <b>£9.80</b>   | <b>£13.00</b>  |

Save even more than our 'in 10' Bundles - go anywhere in the West of England Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- |                                 |                |                 |
|---------------------------------|----------------|-----------------|
|                                 | <b>6 in 20</b> | <b>10 in 20</b> |
| • <b>Adult</b>                  | <b>£38.25</b>  | <b>£49.50</b>   |
| • <b>16-21 year old/student</b> | <b>£26.80</b>  | <b>£34.65</b>   |
| • <b>Child aged 5-15</b>        | <b>£19.15</b>  | <b>£24.75</b>   |

West of England Zone

West of England Zone

Save even more than our 'in 10' and 'in 20' Bundles - go anywhere in the West of England Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- |                                 |                 |                 |
|---------------------------------|-----------------|-----------------|
|                                 | <b>12 in 40</b> | <b>20 in 40</b> |
| • <b>Adult</b>                  | <b>£73.80</b>   | <b>£87.00</b>   |
| • <b>16-21 year old/student</b> | <b>£51.65</b>   | <b>£60.90</b>   |
| • <b>Child aged 5-15</b>        | <b>£36.90</b>   | <b>£43.50</b>   |

## FirstWeek



Go anywhere in the West of England Zone as often as you like for seven consecutive days.

- **Adult** £28.00
- **16-21 year old/student** £19.60
- **Child aged 5-15** £14.00

## FirstMonth



Go anywhere in the West of England Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of a month it will expire on the 9<sup>th</sup> of the following month.

- **Adult** £94.90
- **16-21 year old/student** £66.45
- **Child aged 5-15** £47.45

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited).

- **Adult** £90.15

## FirstYear



Go anywhere in the West of England Zone as often as you like for a whole year.

- **Adult** £1016.00
- **16-21 year old/student** £711.00
- **Child aged 5-15** £508.00

## West of England Plus Zone tickets & fares

For unlimited travel on the day on all services operated by First West of England and Buses of Somerset.



### West of England Plus Day

Go anywhere in the West of England Plus Zone as much as you like for one day.

- **Adult** £12.00
- **Child aged 5-15** £6.00

16-21 year olds/student discount tickets are not available on the West of England Plus Day ticket.

# West of England Zone

## How are West of England Zone single fares calculated?

Single fares in the West of England Zone are based on the distance you are travelling.

Distances are calculated using 'fare stage' sections rather than individual bus stops, with each section being approximately one mile long\*.

If you travel up to 3 miles it'll be £2.30, 3-6 miles will be £3.30 and so on, as set out in the fares on pages 25 and 26.

Here is an example route and some of the adult fares along it:

Aztec West Roundabout to The Masons Arms would incur the £2.30 up to 3 mile fare as you are travelling in three sections (numbers 1, 2 and 3 - The Masons Arms is classed as section 3 in this example as it's where you are getting off the bus).

The Masons Arms to Thornbury, Health Centre would also be £2.30 as you are again travelling in three sections (4, 5 and 6 - The Masons Arms is counted as section 4 in this example as it's your boarding point).

In the other direction, Swallow Park to Rudgeway Park would incur the £3.30 3 to 6 mile fare as you are travelling in four sections (6, 5, 4 and 3).



**Key** 1 Numbered sections  
**Bold name stops** - Section boundary stop (can be counted in either section)  
 Non-bold names - All other bus stops

\*Sections are approximately one mile long as not all bus stops are exactly to the mile. Where a significant feature is on a route such as a row of shops we have tried to extend sections to include this within the mile section.

## Single tickets in Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate

### Single tickets New!



A flat fare applies in Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate.

- **Adult** £1.50
- **16-21 year old/student** £1.10
- **Child aged 5-15** £0.80

## Journeys out of a Flat Fare Zone

If a journey begins within a Flat Fare Zone but travels beyond the border of that zone, the fare will be calculated as follows:

Flat fare to the border of the zone, then rounded up to £2.30, £3.30, £4.50, £5.50 and £6.50 depending on the distance travelled thereafter. For example, using route shown on page 31 – Bradley Stoke, Willow Brook to The Masons Arms is £3.30 as you travel in the Bristol Flat Fare Zone plus three sections (1, 2 and 3).

## Combined bus & rail tickets

### Freedom Travelpass

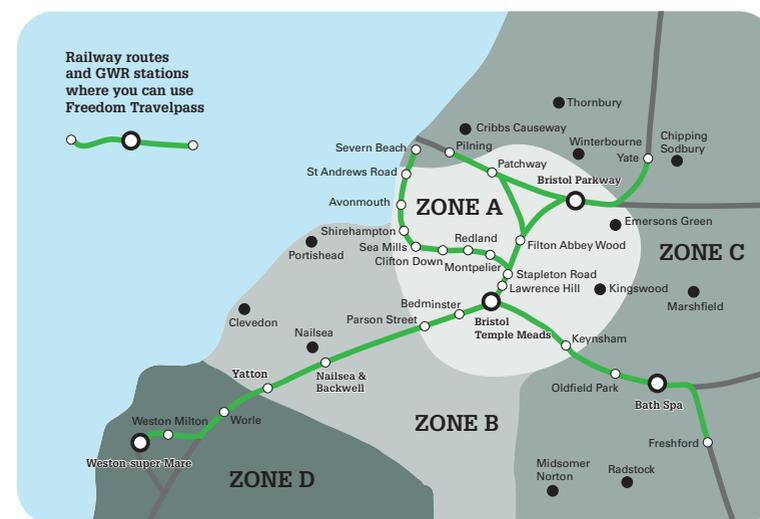
The Freedom Travelpass is a flexible ticket for unlimited train and bus travel within four zones. It's valid just for the day, for the week or for the calendar month – it's your choice!

#### Where to buy?

- From your First Bus Driver - Day tickets only.
- From the Ticket Office at your local station - all tickets
- From the conductor on board your train if your boarding station is unstaffed - Day & Week tickets
- From a First Bus Travel Shop - all tickets

A photocard is required for the monthly Freedom Travelpass.

Freedom Travelpass zone	Peak day	Peak week	Peak month
<b>Zone A</b> Bristol	£6.00	£27.00	£100.00
<b>Zone AB</b> Bristol Plus	£11.50	£50.00	£192.00
<b>Zone AC</b> Bristol & Bath	£11.50	£50.00	£192.00
<b>Zone ABC</b> Bristol, Bath, Nailsea and Yatton	£13.50	£59.00	£227.00
<b>Zone ABD</b> Bristol and Weston-super-Mare	£13.50	£59.00	£227.00
<b>Zone ABCD</b> Bath, Bristol and Weston-super-Mare	£18.00	£76.00	£290.00



### PlusBus

**PlusBus is a ticket you add to your train ticket for unlimited bus travel on both First and other operators' bus services.**

For more information on how to pay for your complete train and bus journey in one easy transaction, visit [www.plusbus.info](http://www.plusbus.info)

## Multi-operator bus tickets

### Travelling with more than one bus company?

The AvonRider, BathRider, BristolRider and WestonRider are day or week tickets valid on up to 14 different operators' services across the area of your choice, enabling travel with just one ticket.

#### AvonRider



	Day	Week
• <b>Adult</b>	<b>£7.50</b>	<b>£32.50</b>
• <b>Student/Child</b>	<b>£5.50</b>	<b>£24.50</b>

#### BathRider



	Day	Week
• <b>Adult</b>	<b>£5.00</b>	<b>£21.00</b>
• <b>Student/Child</b>	<b>£3.50</b>	<b>£16.50</b>

#### BristolRider



	Day	Week
• <b>Adult</b>	<b>£5.30</b>	<b>£21.50</b>
• <b>Student/Child</b>	<b>£3.70</b>	<b>£16.50</b>

#### WestonRider



	Day
• <b>Adult</b>	<b>£2.70</b>
• <b>Student/Child</b>	<b>£2.50</b>

You can find out more at [www.travelwest.info/rider](http://www.travelwest.info/rider)

## Ticket exclusions/exceptions

### Bristol 3-Stop Hop

<b>m1</b>	Entire route
<b>m2</b>	Entire route
<b>m3</b>	Entire route
<b>m3x</b>	Entire route
<b>T1</b>	Between Cabot Circus and Harry Stoke
<b>T2</b>	Between Gipsy Patch Lane and Cribbs Causeway
<b>X1</b>	Between Merchants Road/Hotwells and The Jubilee Inn
<b>X5</b>	Between Merchants Road/Hotwells and Portbury Hundred/Station Road
<b>X6</b>	Between Merchants Road/Hotwells and Noah's Ark Zoo Farm
<b>X39</b>	Between Hicks Gate and Ellsbridge House
<b>Y1</b>	Between Cabot Circus and Hambrook
<b>Y2</b>	Between Cabot Circus and Eastville Park
<b>Y3</b>	Between Cabot Circus and Hambrook, The Stream
<b>Y4</b>	Between Cabot Circus and Stapleton Road
<b>Y5</b>	Between Cabot Circus and Eastville Park

### Bristol Airport Flyer & Weston Flyer

These are run under contract; for more details visit [www.bristolairport.co.uk](http://www.bristolairport.co.uk)

### Bath 3-Stop Hop

<b>21</b>	Entire route
<b>31</b>	From Park & Ride site
<b>39</b>	Between Twerton Fork and The Globe
<b>41</b>	Entire route
<b>D1</b>	Between Hantone Hill and River Bridge
<b>D2</b>	Between Cross Keys and Clearbrook Farm
<b>U1</b>	Entire route
<b>U5</b>	Between Twerton Fork and The Globe
<b>X39</b>	Between Twerton Fork and The Globe

### Contracted & Special Services

The fares in this guide may not apply to services operated under contract or for special events.

## Bath Park & Ride tickets & fares

Our normal range of Bath Zone (see page 12) and West of England Zone tickets (see page 25) are valid on Bath Park & Ride services, enabling you to also use our wider network on one ticket. We've got some specific Park & Ride tickets too.

### Return tickets



	Weekday	Weekend
• <b>Adult</b>	<b>£3.60</b>	<b>£3.10</b>
• <b>2 Adults</b> (travelling from 9.30am, Mon-Fri)	<b>£6.50</b>	<b>n/a</b>
• <b>Child aged 5-15</b> *Up to five children under 16 can travel for free with each fare-paying adult.	<b>Free*</b>	<b>Free*</b>

### Single ticket pack



For those wishing to save on individual tickets, we offer a pack of 10 single Bath Park & Ride tickets on the First Bus app.

- **Park & Ride single – pack of 10** **£14.40**

#### Please note:

On **Landsdown Park & Ride service 31**, specific Park & Ride tickets are only valid when boarding at or travelling back to the Park & Ride site. Our normal Bath Zone fares apply at other stops.

## Bristol Park & Ride tickets & fares

Our normal Bristol Zone fares (see page 16) and West of England Zone tickets (see page 25) apply to the metrobus m2 service operating from Long Ashton Park & Ride and are also valid on the Brislington and Portway Park & Ride services.

### Brislington and Portway specific Park & Ride tickets...

### Return tickets



	Anytime <sup>1</sup>	Off-Peak <sup>2</sup>
• <b>Adult</b>	<b>£4.30</b>	<b>£3.50</b>
• <b>16-21 year olds and students</b>	<b>£2.90</b>	<b>£2.50</b>
• <b>Child aged 5-15</b>	<b>£2.10<sup>3</sup></b>	<b>£1.80<sup>3</sup></b>

1 - This is our Bristol Zone 2-Trip ticket; see pages 8 and 17 for details.

2 - Valid from 10.00am Mon-Fri and all day Sat-Sun and Public Holidays.

3 - Two children aged 5-15 travel free with each fare paying adult. Additional children will be charged at the stated fare.

### Day ticket packs



• <b>5 days</b>	<b>£17.50</b>
• <b>10 days</b>	<b>£32.00</b>
• <b>20 days</b>	<b>£60.00</b>

### Single ticket pack



- **Park & Ride single – pack of 10** **£20.00**

### Annual ticket



- **Adult** **£550.00**

#### Please note:

On **Portway Park & Ride**, specific Park & Ride tickets are only valid when boarding at or travelling back to the Park & Ride site. Our normal Bristol Zone fares apply at other stops.

# Photo ID application form

for customers in the West of England only.



**Children, young people and students can get great discounts on their bus travel.**

Use this form to apply for a FREE photo ID pass, which will demonstrate your eligibility to the driver.

**Children aged 5-15 get up to 50% OFF**

the adult price for all 3-Stop Hop, 2-Trip, Single, Day, Night and Season tickets

**Young people aged 16-21 and students get up to 30% OFF**

the adult price for all 3-Stop Hop, 2-Trip, Single, Day, Night and Season tickets (excluding West of England Plus)

Please complete the form if you are sending the application by post or alternatively visit your local First travel shop.

**You will need to include:**

- The completed form
- A passport sized photo of the pass holder
- Proof of age (birth certificate or passport ) or proof of student status (a valid NUS/student card). Photocopies are accepted **DO NOT send originals.**

**This form is for customers in Bristol, Bath, Weston-super-Mare and West of England areas only**

**Please send all the above to:**

Ticket Fulfilment Team, Financial Operations, 395 King Street, Aberdeen, AB24 5RP or email your details to [ticketssww@firstbus.co.uk](mailto:ticketssww@firstbus.co.uk)

We aim to process all postal applications and send passes back to the home address within 10 working days (along with all documentation).

Please complete all the fields below.

Name (of pass holder)	
Address	
Date of Birth	
Telephone no.	Email
Signed	Date

<b>Office use:</b> Proof of ID	Photo ID Number	Date Issued
--------------------------------	-----------------	-------------

We respect and protect everyone's privacy. Personal data collected here will be processed in line with our Privacy Notice, which is available to view on our website.

## Contact us

Phone our customer service line: **0345 646 0707**

Visit our website: [www.firstbus.co.uk/westofengland](http://www.firstbus.co.uk/westofengland)

## For routes & timetables

Visit our website: [www.firstbus.co.uk/westofengland](http://www.firstbus.co.uk/westofengland)

Download our free mobile app: **search your app store for 'First Bus'**



## For updates on First services



First West of England



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