



WHEN *catching* THE BUS!



Make sure you are
at the bus stop
with time to spare.

WHEN *catching* THE BUS!



Signal to the
bus driver to
STOP!

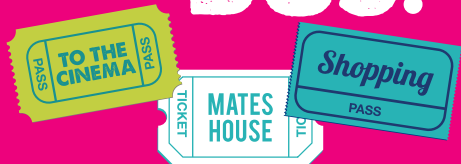
WHEN *catching* THE BUS!

Check the
App or the
website for
timetable
+ route
information.

Purchase tickets
online/App.



WHEN *getting on* THE BUS!



Show the driver your
mTicket, or tell the
driver where you
want to go and buy
your ticket!

WHEN *getting on* THE BUS!

Make your way
to a seat using
the handrails.

Keep walkway clear
of rucksacks, shoes,
shopping bags,
jackets, etc.



WHEN *getting off* THE BUS!



Press the bell to
tell the driver you
want to get off!

WHEN *getting off* THE BUS!

Make sure the bus
has fully stopped
and make your way
to the exit.

When leaving the
bus, watch out for
other pedestrians
and traffic.

ASK FOR
special
ASSISTANCE

Please tell the driver if you need extra help to make your bus journey.

From needing more time to reach your seat, to needing the driver to speak-up because you have trouble hearing.



www.firstgroup.com/bus-accessibility

ALWAYS
Safety
FIRST

DO NOT distract the driver, unless in an emergency!

ALWAYS
Safety
FIRST



DO NOT bring hot drinks or food onto the bus!
To avoid accidents happening.

ALWAYS
Safety
FIRST



Tell the driver if you see suspicious behaviour.

ALWAYS
behave
SENSIBLY



Limit your music.
Turn down the volume so others can't hear it.

ALWAYS
behave
SENSIBLY



DO NOT vandalise our buses with graffiti, break the seats or score the windows.

ALWAYS
behave
SENSIBLY

Keep your feet off the seats!



ALWAYS
behave
SENSIBLY



Give up your seat to a disabled, pregnant or elderly person.

IN AN
emergency
YOU MUST...

Make your way
out of the bus
using the nearest
EMERGENCY EXIT.

These are located to
the rear and front of
the bus.



IN AN
emergency
YOU MUST...



Use the 'hammer'
located on the bus to
break a window if the
EMERGENCY EXITS
are blocked and exit
safely through it.

IN AN
emergency
YOU MUST...

Exit the bus
and stand well
clear. Follow
instructions
given by the
driver.

Buses ARE GREAT!

There are many good
reasons to using
the bus...

Taking the bus saves you
money to spend on other
things like going to the
footie with mates, buying
cool stuff and watching
movies at the cinema.

Buses ARE GREAT!



Buses are better
for the environment
than lots of cars
carrying the same
amount of people.

WANT TO
know
MORE...

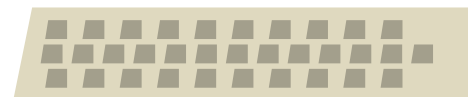


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FIRSTGROUP.COM/ESSEX

OR DOWNLOAD OUR APP, SEARCH

First Bus App



First  **Essex**