

**First**  **Bus**

a simple guide to  
**your tickets.**

**Bath**

**Bristol**

**Weston-super-Mare**

**West of England**

from **25 September 2022**

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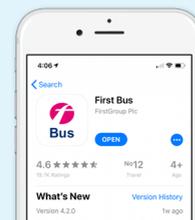
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# want tickets on your phone?

## Get the First Bus app.

### 1. Download...

...the app. Just search your app store for 'First Bus'.



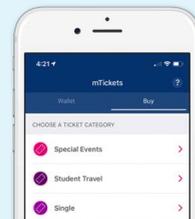
### 2. Select...

...the area you'd like to travel in.



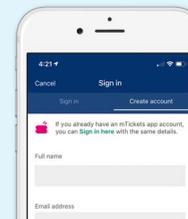
### 3. Select...

...your ticket category and type and add it to your basket.



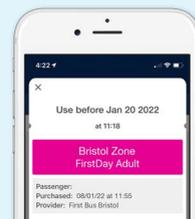
### 4. Sign up...

...for an account and pay by card, PayPal, Apple Pay or Google Pay.



### 5. Activate...

...your ticket JUST BEFORE you get on the bus.



### 6. Scan...

...the QR code ticket as you get on the bus.



# want the easiest way to pay on the bus?

Choose Tap On, Tap Off instead of buying these adult tickets from your driver...

Single • 2-Trip • Day • 3Day • 5Day • Week

Tap On, Tap Off uses contactless payment to cap our adult bus fares so you'll never pay more than the Day ticket fare for each day you travel in your chosen zone, no matter how many journeys you make.

And the great news is, the more you travel across 7 days (Monday to Sunday), the cheaper the days become. Plus your weekly spend is capped at our Week ticket fare, however much you travel!

There's no need to ask the driver for a ticket; just tap when you get on and off the bus and make sure you tap the same contactless card or device each time.

Tap On, Tap Off works with the following payment types...



No more paper tickets!

Just Tap On, Tap Off and go.



## TapOn))) TapOff

For more details on how it works, visit

[firstbus.co.uk/tapontapoff](http://firstbus.co.uk/tapontapoff)

We'll work out your fare based on how much you travel.

Each day, we'll add up the value of your trips...

	Bath	Bristol	Weston-super-Mare	West of England
1 trip	£2.00	£2.00	£2.00 £1.70 Inner Fare	<p>Fares vary by distance.</p> <p>We will charge you the adult single fare as shown on pages 22-23, subject to the £7 day cap.</p>
2 trips	£3.50	£3.50	£3.20 £3.00 Inner Fare	
3 trips	£5.50	£5.50	£3.30	
4 or more trips	£5.60 Day Ticket	£6.00 Day Ticket	£3.30 Day Ticket	

and we'll cap your costs over the week...

	Bath	Bristol	Weston-super-Mare	West of England
1 <sup>st</sup> day's travel	£5.60	£6.00	£3.30	£7.00
2 <sup>nd</sup> day's travel	£11.20	£12.00	£6.60	£14.00
3 <sup>rd</sup> day's travel	£15.50	£16.50	£9.10	£19.90
4 <sup>th</sup> day's travel	£18.50	£20.00	£9.80	£24.40
5 <sup>th</sup> day's travel	£20.00	£21.50	£10.50	£28.00
6 <sup>th</sup> day's travel	£21.00	£22.50	£11.50	£29.00
7 <sup>th</sup> day's travel	£22.00	£23.50	£12.50	£30.00

Capping week runs Monday to Sunday.

# Ticket types

## Single tickets

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**A flat fare structure is in place in the Bath, Bristol and Weston-super-Mare Zones.**

This means that wherever you travel in that zone, the price of a single journey will be the same. In the Weston-super-Mare Zone, a further Weston Inner Fare is available; see page 18.

**In the West of England Zone the cost of your single ticket is based on the distance you travel.**

Your fare is determined by how many sections of route you travel through, as defined by the chart on page 28.

## 2-Trip ticket (return)

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**Our 2-Trip ticket is a cheaper alternative to buying 2 single tickets or a day ticket when you know you only need to catch 2 buses in a day within your chosen zone.**

Drivers can sell a 2-Trip to cover from your origin to your destination and back again. You can scan your ticket for the second trip as long as it's by 4.29am the following morning.

You can also buy a 2-Trip mTicket on the First Bus app that has no distance restrictions and can be used on any 2 services in your chosen zone. You'll receive two single tickets that must be activated within 24 hours of purchase, so only buy one 2-Trip ticket each day. As with any mTicket, just scan your ticket under the ticket machine reader when boarding the bus.

## Day & season tickets

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**If you're making several trips on a particular day or you're a regular traveller, our Day, Week, Month and Year tickets offer you great savings.**

Just decide which area you want to travel in and how long you need your ticket to last. Then once you have your ticket you can make as many journeys as you like in your chosen period of time.

Our Day tickets are valid from 4.30am until 4.29am the following morning so are perfect for a day and night out!

Remember that Tap On, Tap Off will cap your fares without you needing to worry about which zones you use. See page 4.

## Day Ticket Bundles

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**Our range of day ticket bundles are perfect if you want flexibility and value in your bus travel.**

Just need three days' travel in a week or maybe you only use the bus Monday to Friday? However you travel, we've got the ticket to suit you!

When you're travelling across 3 or 5 consecutive days, you can get a 3 Day or 5 Day ticket from your driver that'll save you money compared to buying three Day tickets, or a Week ticket.

Or for added flexibility, our day bundles on the First Bus app give you 3, 5, 6, 10, 12 or 20 days of travel that can be spread over longer periods.

Just activate each ticket in the app on the day you need it, making sure you use them all before your bundle expires.

## Group ticket

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**With this unlimited day ticket up to five people of any age can travel together for the cost of just two adult tickets.**

Tickets can be bought on the First Bus app or on the bus after 9.30am Monday to Friday and all day Saturdays, Sundays and Public Holidays.

And as with all our day tickets, it is valid until 4.29am the following morning.

**not sure which ticket to buy?**

Now you don't have to know. See page 4

**TapOn**)))  
**TapOff**

## Ticket discounts

### Children under 5 travel free

Unlimited children under 5 can travel for free with a fare paying passenger or concessionary pass holder.

### Up to 50% discount for children aged 5-15

Children aged 5-15 can get up to 50% discount on all tickets across the West of England.

We would advise all older children to get a free First Photo ID pass as proof of age. An application form can be found on page 35.

### Up to 25% discount for young people & students

Young people (16-21) and students (of any age if in full time education) can get up to 25% discount on all tickets if they have a First Photo ID pass or their student photo ID.

An application form for a free First Photo ID pass can be found on page 35.

### There's an easy, secure way to buy a bus ticket for a child or young person...

Simply buy a child or young person ticket on your phone and transfer it to theirs with the First Bus app!

You'll both need the app, but you won't have to enter or store your credit card details on their phone.



Just look for this giftable symbol next to a ticket on the First Bus app.



## Where to buy tickets

The symbols below are used in this guide to show where you can buy each ticket.

### Buying before you board is easy



**First Bus app** available on the **Apple App Store** and **Google Play**



**Online** week, month and year tickets available at [www.firstbus.co.uk/onlinetickets](http://www.firstbus.co.uk/onlinetickets)



**Travel Shops** day, week, month & year tickets are available from our Travel Shops in Bristol and Wells



**iPoints** available at every metrobus stop. **metrobus** is a buy before you board or Tap On, Tap Off service



**Travelwest smartcard** available from [buytickets.travelwest.info](http://buytickets.travelwest.info)

### Want to pay on the bus?



For speedy boarding we encourage customers to pay on the First Bus app or use Tap On, Tap Off, but you can also get a ticket onboard and pay with contactless or cash.

## not sure which ticket to buy?

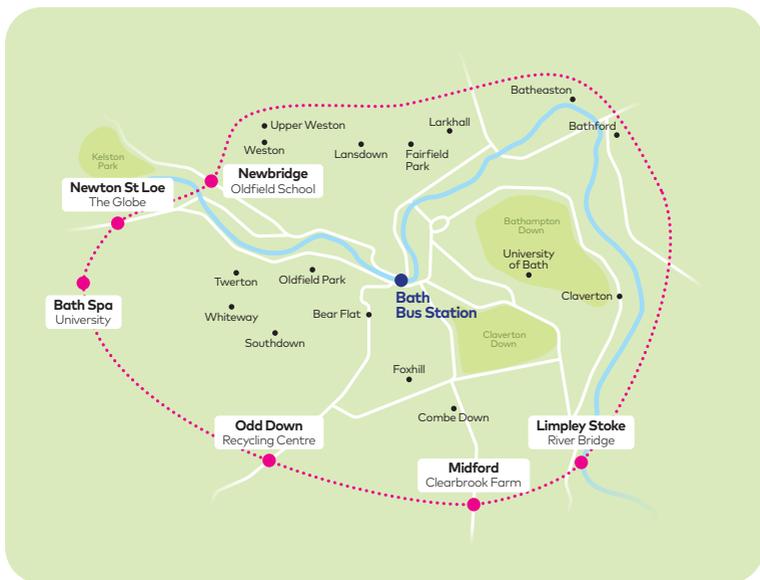
Now you don't have to know.  
See page 4

TapOn)))  
TapOff



## Bath Zone tickets & fares

The Bath Zone covers three miles from the city centre and includes places such as Upper Weston, Bathford and Odd Down.



# Bath Zone

### Single tickets



A flat fare applies in the Bath Zone for any single trip.

- **Adult** £2.00
- **16-21 year old/student** £1.50
- **Child aged 5-15** £1.00

### 2-Trip (return)



Any two trips in the Bath Zone in one day.

- **Adult** £3.50
- **16-21 year old/student** £2.70
- **Child aged 5-15** £1.80

### FirstDay



Go anywhere in the Bath Zone as often as you like for one day.

- **Adult** £5.60
- **16-21 year old/student** £4.20
- **Child aged 5-15** £2.80
- **Group** £11.20

Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays. Only from your driver and on the First Bus app.

### First3Day



Go anywhere in the Bath Zone as often as you like for three consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** £15.50
- **16-21 year old/student** £11.70
- **Child aged 5-15** £7.80

### First5Day



Go anywhere in the Bath Zone as often as you like for five consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** £20.00
- **16-21 year old/student** £15.00
- **Child aged 5-15** £10.00

not sure which ticket to buy?

Now you don't have to know.  
See page 4

TapOn)))  
TapOff



## FirstDay Bundles



Go anywhere in the Bath Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

	<b>3 in 10</b>	<b>5 in 10</b>
• <b>Adult</b>	<b>£15.50</b>	<b>£20.00</b>
• <b>16-21 year old/student</b>	<b>£11.70</b>	<b>£15.00</b>
• <b>Child aged 5-15</b>	<b>£7.80</b>	<b>£10.00</b>

Go anywhere in the Bath Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

	<b>6 in 20</b>	<b>10 in 20</b>
• <b>Adult</b>	<b>£27.60</b>	<b>£39.50</b>
• <b>16-21 year old/student</b>	<b>£20.70</b>	<b>£29.70</b>
• <b>Child aged 5-15</b>	<b>£13.80</b>	<b>£19.80</b>

Go anywhere in the Bath Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

	<b>12 in 40</b>	<b>20 in 40</b>
• <b>Adult</b>	<b>£53.45</b>	<b>£81.00</b>
• <b>16-21 year old/student</b>	<b>£40.10</b>	<b>£60.80</b>
• <b>Child aged 5-15</b>	<b>£26.80</b>	<b>£40.50</b>

Bath Zone

Bath Zone

## FirstWeek



Go anywhere in the Bath Zone as often as you like for seven consecutive days.

• <b>Adult</b>	<b>£22.00</b>
• <b>16-21 year old/student</b>	<b>£16.50</b>
• <b>Child aged 5-15</b>	<b>£11.00</b>

## FirstMonth



Go anywhere in the Bath Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of the month it will expire on the 9<sup>th</sup> of the following month.

• <b>Adult</b>	<b>£81.00</b>
• <b>16-21 year old/student</b>	<b>£60.80</b>
• <b>Child aged 5-15</b>	<b>£40.50</b>

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited)

• <b>Adult</b>	<b>£77.00</b>
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## FirstYear



Go anywhere in the Bath Zone as often as you like for a whole year.

• <b>Adult</b>	<b>£841.00</b>
• <b>16-21 year old/student</b>	<b>£609.00</b>
• <b>Child aged 5-15</b>	<b>£406.00</b>

Get tickets and more on your phone.

Download the First Bus app now...



not sure which ticket to buy?

Now you don't have to know. See page 4

TapOn)))  
TapOff

## Bristol Zone tickets & fares

The Bristol Zone covers six miles from the city centre and includes places such as Pill, Aztec West, Emersons Green and Keynsham.



Bristol Zone

### Single tickets



A flat fare applies in the Bristol Zone for any single trip.

- **Adult** £2.00
- **16-21 year old/student** £1.50
- **Child aged 5-15** £1.00

### 2-Trip (return)



Any two trips in the Bristol Zone in one day.

- **Adult** £3.50
- **16-21 year old/student** £2.70
- **Child aged 5-15** £1.80

### FirstDay



Go anywhere in the Bristol Zone as often as you like for one day.

- **Adult** £6.00
- **16-21 year old/student** £4.50
- **Child aged 5-15** £3.00
- **Group** £12.00

Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays. Only from your driver, on the First Bus app and metrobus iPoints.

### First3Day



Go anywhere in the Bristol Zone as often as you like for three consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** £16.50
- **16-21 year old/student** £12.40
- **Child aged 5-15** £8.30

### First5Day



Go anywhere in the Bristol Zone as often as you like for five consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** £21.50
- **16-21 year old/student** £16.20
- **Child aged 5-15** £10.80

not sure which ticket to buy?

Now you don't have to know.  
See page 4

TapOn)))  
TapOff



## FirstDay Bundles



Go anywhere in the Bristol Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

	<b>3 in 10</b>	<b>5 in 10</b>
• <b>Adult</b>	<b>£16.50</b>	<b>£21.50</b>
• <b>16-21 year old/student</b>	<b>£12.40</b>	<b>£16.20</b>
• <b>Child aged 5-15</b>	<b>£8.30</b>	<b>£10.80</b>

Go anywhere in the Bristol Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

	<b>6 in 20</b>	<b>10 in 20</b>
• <b>Adult</b>	<b>£31.40</b>	<b>£42.00</b>
• <b>16-21 year old/student</b>	<b>£23.60</b>	<b>£31.50</b>
• <b>Child aged 5-15</b>	<b>£15.70</b>	<b>£21.00</b>

Go anywhere in the Bristol Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

	<b>12 in 40</b>	<b>20 in 40</b>
• <b>Adult</b>	<b>£59.20</b>	<b>£83.80</b>
• <b>16-21 year old/student</b>	<b>£44.40</b>	<b>£62.90</b>
• <b>Child aged 5-15</b>	<b>£29.60</b>	<b>£41.90</b>

## FirstWeek



Go anywhere in the Bristol Zone as often as you like for seven consecutive days.

• <b>Adult</b>	<b>£23.50</b>
• <b>16-21 year old/student</b>	<b>£17.70</b>
• <b>Child aged 5-15</b>	<b>£11.80</b>

Bristol Zone

Bristol Zone

## FirstMonth



Go anywhere in the Bristol Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of a month it will expire on the 9<sup>th</sup> of the following month.

• <b>Adult</b>	<b>£83.80</b>
• <b>16-21 year old/student</b>	<b>£62.90</b>
• <b>Child aged 5-15</b>	<b>£41.90</b>

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited).

• <b>Adult</b>	<b>£79.70</b>
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## FirstYear



Go anywhere in the Bristol Zone as often as you like for a whole year.

• <b>Adult</b>	<b>£841.00</b>
• <b>16-21 year old/student</b>	<b>£630.80</b>
• <b>Child aged 5-15</b>	<b>£420.50</b>

not sure which  
ticket to buy?

Now you don't have to know.  
See page 4

TapOn)))  
TapOff



## Weston-super-Mare Zone tickets & fares

The Weston-super-Mare Zone covers three miles from the town centre and includes places such as Uphill and Worle.



### Single tickets



	Inner Fare	All Zone
• Adult	£1.70	£2.00
• 16-21 year old/student	£1.30	£1.50
• Child aged 5-15	£0.90	£1.00

### 2-Trip (return)



	Inner Fare	All Zone
• Adult	£3.00	£3.20
• 16-21 year old/student	£2.30	£2.40
• Child aged 5-15	£1.50	£1.60

Weston-super-Mare Zone

### FirstDay



Go anywhere in the Weston-super-Mare Zone as often as you like for one day.

- **Adult** **£3.30**
- **16-21 year old/student** **£2.50**
- **Child aged 5-15** **£1.70**
- **Group** **£6.60**  
Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays.

### First3Day



Go anywhere in the Weston-super-Mare Zone as often as you like for three consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** **£9.00**
- **16-21 year old/student** **£6.80**
- **Child aged 5-15** **£4.50**

### First5Day



Go anywhere in the Weston-super-Mare Zone as often as you like for five consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** **£12.00**
- **16-21 year old/student** **£9.00**
- **Child aged 5-15** **£6.00**

not sure which ticket to buy?

Now you don't have to know. See page 4

TapOn)))  
TapOff

## FirstDay Bundles



Go anywhere in the Weston-super-Mare Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

	<b>3 in 10</b>	<b>5 in 10</b>
• <b>Adult</b>	<b>£9.00</b>	<b>£12.00</b>
• <b>16-21 year old/student</b>	<b>£6.80</b>	<b>£9.00</b>
• <b>Child aged 5-15</b>	<b>£4.50</b>	<b>£6.00</b>

Go anywhere in the Weston-super-Mare Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

	<b>6 in 20</b>	<b>10 in 20</b>
• <b>Adult</b>	<b>£16.90</b>	<b>£23.10</b>
• <b>16-21 year old/student</b>	<b>£12.70</b>	<b>£17.40</b>
• <b>Child aged 5-15</b>	<b>£8.50</b>	<b>£11.60</b>

Go anywhere in the Weston-super-Mare Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

	<b>12 in 40</b>	<b>20 in 40</b>
• <b>Adult</b>	<b>£32.10</b>	<b>£44.30</b>
• <b>16-21 year old/student</b>	<b>£24.10</b>	<b>£33.30</b>
• <b>Child aged 5-15</b>	<b>£16.10</b>	<b>£22.20</b>

## FirstWeek



Go anywhere in the Weston-super-Mare Zone as often as you like for seven consecutive days.

• <b>Adult</b>	<b>£12.50</b>
• <b>16-21 year old/student</b>	<b>£9.40</b>
• <b>Child aged 5-15</b>	<b>£6.30</b>

**not sure which ticket to buy?**

Now you don't have to know. See page 4

**TapOn)))  
TapOff**

# Weston-super-Mare Zone

## FirstMonth



Go anywhere in the Weston-super-Mare Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of a month it will expire on the 9<sup>th</sup> of the following month.

• <b>Adult</b>	<b>£46.00</b>
• <b>16-21 year old/student</b>	<b>£33.30</b>
• <b>Child aged 5-15</b>	<b>£22.20</b>

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited).

• <b>Adult</b>	<b>£43.70</b>
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## FirstYear



Go anywhere in the Weston-super-Mare Zone as often as you like for a whole year.

• <b>Adult</b>	<b>£453.00</b>
• <b>16-21 year old/student</b>	<b>£339.80</b>
• <b>Child aged 5-15</b>	<b>£227.00</b>

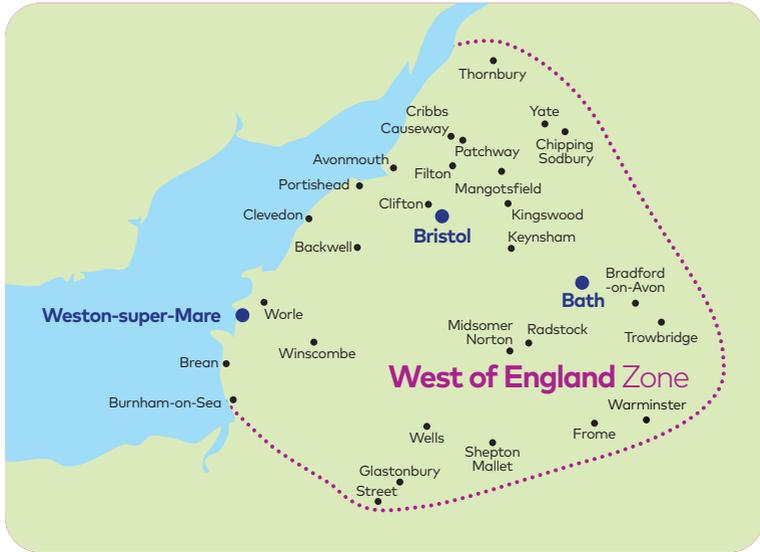
**Get tickets and more on  
your phone.**

Download the  
First Bus app now...



## West of England Zone tickets & fares

For travel on all First West of England bus services in Bristol, Bath & North East Somerset, South Gloucestershire, the west of Wiltshire and the Mendips, all on one ticket.



### Single tickets



West of England Zone single fares apply when travelling outside or between the Bath, Bristol and Weston-super-Mare zones and are based on the distance you travel.

#### Up to 3 miles

- **Adult** £2.30
- **16-21 year old/student** £1.80
- **Child aged 5-15** £1.00

#### 3 to 6 miles

- **Adult** £3.30
- **16-21 year old/student** £2.50
- **Child aged 5-15** £1.00

Fares are dependent on section boundaries, some journeys may cost more than the base rate. See page 28 for more details.

West of England Zone

### Single - over 6 miles



A single trip in the West of England Zone.

- **Adult** £3.70
- **16-21 year old/student** £2.80
- **Child aged 5-15** £1.00

### 2-Trip (return) - under 6 miles



A return journey of up to six miles in the West of England Zone, in one day.

- |                                 |                      |                     |
|---------------------------------|----------------------|---------------------|
|                                 | <b>up to 3 miles</b> | <b>3 to 6 miles</b> |
| • <b>Adult</b>                  | £3.50                | £4.00               |
| • <b>16-21 year old/student</b> | £2.70                | £3.00               |
| • <b>Child aged 5-15</b>        | £1.80                | £1.80               |

### 2-Trip (return) - over 6 miles



Two trips in the West of England Zone in one day. With this ticket, you can use the two trips on any two buses.

- **Adult** £5.00
- **16-21 year old/student** £3.80
- **Child aged 5-15** £1.80

not sure which ticket to buy?

Now you don't have to know.  
See page 4

TapOn)))  
TapOff



## FirstDay



Go anywhere in the West of England Zone as often as you like for one day.

- **Adult** £7.00
- **16-21 year old/student** £5.30
- **Child aged 5-15** £3.50
- **Group** £14.00  
Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays. Only from your driver and on the First Bus app.

## First3Day



Go anywhere in the West of England Zone as often as you like for three consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** £19.90
- **16-21 year old/student** £15.00
- **Child aged 5-15** £10.00

## First5Day



Go anywhere in the West of England Zone as often as you like for five consecutive days from the day you buy your ticket. Not travelling on consecutive days? See our FirstDay Bundles on the next page.

- **Adult** £28.00
- **16-21 year old/student** £21.00
- **Child aged 5-15** £14.00

# West of England Zone

## FirstDay Bundles



Go anywhere in the West of England Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

- |                                 | <b>3 in 10</b> | <b>5 in 10</b> |
|---------------------------------|----------------|----------------|
| • <b>Adult</b>                  | <b>£19.90</b>  | <b>£28.00</b>  |
| • <b>16-21 year old/student</b> | <b>£15.00</b>  | <b>£21.00</b>  |
| • <b>Child aged 5-15</b>        | <b>£10.00</b>  | <b>£14.00</b>  |

Go anywhere in the West of England Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- |                                 | <b>6 in 20</b> | <b>10 in 20</b> |
|---------------------------------|----------------|-----------------|
| • <b>Adult</b>                  | <b>£33.60</b>  | <b>£56.40</b>   |
| • <b>16-21 year old/student</b> | <b>£25.20</b>  | <b>£42.30</b>   |
| • <b>Child aged 5-15</b>        | <b>£16.80</b>  | <b>£28.20</b>   |

Go anywhere in the West of England Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- |                                 | <b>12 in 40</b> | <b>20 in 40</b> |
|---------------------------------|-----------------|-----------------|
| • <b>Adult</b>                  | <b>£67.20</b>   | <b>£95.00</b>   |
| • <b>16-21 year old/student</b> | <b>£50.40</b>   | <b>£71.30</b>   |
| • <b>Child aged 5-15</b>        | <b>£33.60</b>   | <b>£47.50</b>   |

## FirstWeek



Go anywhere in the West of England Zone as often as you like for seven consecutive days.

- |                                 |               |
|---------------------------------|---------------|
| • <b>Adult</b>                  | <b>£30.00</b> |
| • <b>16-21 year old/student</b> | <b>£22.50</b> |
| • <b>Child aged 5-15</b>        | <b>£15.00</b> |

not sure which ticket to buy?

Now you don't have to know. See page 4

TapOn)))  
TapOff

## FirstMonth



Go anywhere in the West of England Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10<sup>th</sup> of a month it will expire on the 9<sup>th</sup> of the following month.

- **Adult** £95.00
- **16-21 year old/student** £71.30
- **Child aged 5-15** £47.50

## Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at [www.firstbus.co.uk/unlimited](http://www.firstbus.co.uk/unlimited).

- **Adult** £90.30

## FirstYear



Go anywhere in the West of England Zone as often as you like for a whole year.

- **Adult** £1050.00
- **16-21 year old/student** £788.00
- **Child aged 5-15** £525.00

West of England Zone

West of England Zone

## West of England Plus Zone tickets & fares

For unlimited travel on the day on all services operated by First West of England and Buses of Somerset.



## West of England Plus Day



Go anywhere in the West of England Plus Zone as much as you like for one day.

- **Adult** £12.00
- **Child aged 5-15** £6.00  
**Please note:** 16-21 year olds/student discount tickets are not available in the West of England Plus zone.
- **Group** £24.00  
 Valid for up to five people of any age from 9.30am Mon-Fri or all day Sat-Sun & Public Holidays.

Get tickets and more on your phone.

Download the First Bus app now...



## How are West of England Zone single fares calculated?

Single fares in the West of England Zone are based on the distance you are travelling.

Distances are calculated using 'fare stage' sections rather than individual bus stops, with each section being approximately one mile long\*.

If you travel up to 3 miles it'll be £2.30, 3-6 miles will be £3.30 and so on, as set out in the fares on pages 22 and 23.

Here is an example route and some of the adult fares along it:

Aztec West Roundabout to The Masons Arms would incur the £2.30 up to 3 mile fare as you are travelling in three sections (numbers 1, 2 and 3 - The Masons Arms is classed as section 3 in this example as it's where you are getting off the bus).

The Masons Arms to Thornbury, Health Centre would also be £2.30 as you are again travelling in three sections (4, 5 and 6 - The Masons Arms is counted as section 4 in this example as it's your boarding point).

In the other direction, Swallow Park to Rudgey Park would incur the £3.30 3 to 6 mile fare as you are travelling in four sections (6, 5, 4 and 3).



\*Sections are approximately one mile long as not all bus stops are exactly to the mile. Where a significant feature is on a route such as a row of shops we have tried to extend sections to include this within the mile section.

## Single tickets in Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate

### Single tickets



A flat fare applies in Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate. View the boundaries for our local fares at [firstbus.co.uk/localfares](http://firstbus.co.uk/localfares)

- **Adult** **£1.50**
- **16-21 year old/student** **£1.20**
- **Child aged 5-15** **£0.80**

### Journeys out of a Flat Fare Zone

If a journey begins within a Flat Fare Zone but travels beyond the border of that zone, the fare will be calculated as follows:

Flat fare to the border of the zone, then rounded up to £2.30, £3.30 and £3.70 depending on the distance travelled thereafter. For example, using route shown on page 28 – Bradley Stoke, Willow Brook to The Masons Arms is £3.30 as you travel in the Bristol Flat Fare Zone plus three sections (1, 2 and 3).

### Combined bus & rail tickets

#### Freedom Travelpass

The Freedom Travelpass is a flexible ticket for unlimited train and bus travel within four zones. It's valid just for the day, for the week or for the calendar month – it's your choice!

#### Where to buy?

- From your First Bus Driver - Day tickets only.
- From the Ticket Office at your local station - all tickets
- From the conductor on board your train if your boarding station is unstaffed - Day & Week tickets
- From a First Bus Travel Shop - Day & Week tickets

A photocard is required for the monthly Freedom Travelpass.

Freedom Travelpass zone	Peak day	Peak week	Peak month
<b>Zone A</b> Bristol	<b>£6.50</b>	<b>£27.00</b>	<b>£100.00</b>
<b>Zone AB</b> Bristol Plus	<b>£11.50</b>	<b>£50.00</b>	<b>£192.00</b>
<b>Zone AC</b> Bristol & Bath	<b>£11.50</b>	<b>£50.00</b>	<b>£192.00</b>
<b>Zone ABC</b> Bristol, Bath, Nailsea and Yatton	<b>£13.50</b>	<b>£59.00</b>	<b>£227.00</b>
<b>Zone ABD</b> Bristol and Weston-super-Mare	<b>£13.50</b>	<b>£59.00</b>	<b>£227.00</b>
<b>Zone ABCD</b> Bath, Bristol and Weston-super-Mare	<b>£18.00</b>	<b>£76.00</b>	<b>£290.00</b>



## PlusBus

**PlusBus is a ticket you add to your train ticket for unlimited bus travel on both First and other operators' bus services.**

For more information on how to pay for your complete train and bus journey in one easy transaction, visit [www.plusbus.info](http://www.plusbus.info)

## Multi-operator bus tickets

### Travelling with more than one bus company?

The AvonRider, BathRider, BristolRider and WestonRider are day or week tickets valid on up to 10 different operators' services across the area of your choice, enabling travel with just one ticket.

### AvonRider



	Day	Week
• Adult	<b>£7.00</b>	<b>£30.00</b>
• Student/Child	<b>£5.30</b>	<b>£22.50</b>

### BathRider



	Day	Week
• Adult	<b>£5.60</b>	<b>£22.00</b>
• Student/Child	<b>£4.20</b>	<b>£16.50</b>

### BristolRider



	Day	Week
• Adult	<b>£6.00</b>	<b>£23.50</b>
• Student/Child	<b>£4.50</b>	<b>£17.70</b>

### WestonRider



	Day	Week
• Adult	<b>£3.30</b>	<b>£12.50</b>
• Student/Child	<b>£2.50</b>	<b>£9.40</b>

You can find out more at [www.travelwest.info/rider](http://www.travelwest.info/rider)

## Bath Park & Ride tickets & fares

Our normal range of Bath Zone (see page 12) and West of England Zone tickets (see page 25) are valid on Bath Park & Ride services, enabling you to also use our wider network on one ticket. We've got some specific Park & Ride tickets too.

### Return tickets



	Weekday	Weekend
• <b>Adult</b>	<b>£3.60</b>	<b>£3.10</b>
• <b>2 Adults</b> (travelling from 9.30am, Mon-Fri)	<b>£6.50</b>	<b>n/a</b>
• <b>Child aged 5-15</b> *Up to five children under 16 can travel for free with each fare-paying adult.	<b>Free*</b>	<b>Free*</b>

### Single ticket pack



For those wishing to save on individual tickets, we offer a pack of 10 single Bath Park & Ride tickets on the First Bus app.

- **Park & Ride single – pack of 10** **£14.40**

#### Please note:

On **Landsdown Park & Ride service 31**, specific Park & Ride tickets are only valid when boarding at or travelling back to the Park & Ride site. Our normal Bath Zone fares apply at other stops.

## Get tickets and more on your phone.

Download the First Bus app now...



## Bristol Park & Ride tickets & fares

Our normal Bristol Zone fares (see page 14) and West of England Zone tickets (see page 22) apply to the metrobus m2 service operating from Long Ashton Park & Ride and are also valid on the Brislington and Portway Park & Ride services.

### Brislington and Portway specific Park & Ride tickets...

### Return tickets



• <b>Adult</b>	<b>£3.50</b>
• <b>16-21 year olds and students</b>	<b>£2.70</b>
• <b>Child aged 5-15</b> *Two children aged 5-15 travel free with each fare paying adult. Additional children will be charged at £1.80 each.	<b>Free*</b>

### Day ticket packs



• <b>5 days</b>	<b>£17.50</b>
• <b>10 days</b>	<b>£32.00</b>
• <b>20 days</b>	<b>£60.00</b>

### Annual ticket



• <b>Adult</b>	<b>£550.00</b>
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#### Please note:

On **Portway Park & Ride**, specific Park & Ride tickets are only valid when boarding at or travelling back to the Park & Ride site. Our normal Bristol Zone fares apply at other stops.

## Ticket exclusions/exceptions

### Bristol Airport Flyer & Weston Flyer

These are run under contract; for more details visit [www.bristolairport.co.uk](http://www.bristolairport.co.uk)

### Contracted & Special Services

Fares in this guide may not apply to services operated under contract or for special events including match day services to and from Ashton Gate.

## Photo ID application form

for customers in the West of England only.



**Children, young people and students can get great discounts on their bus travel.**

Use this form to apply for a FREE photo ID pass, which will demonstrate your eligibility to the driver.

**Children aged 5-15 get up to 50% OFF the adult price**  
for all Single, 2-Trip, Day, Bundles and Season tickets

**Young people aged 16-21 & students get up to 25% OFF the adult price**  
for all Single, 2-Trip, Day, Bundles and Season tickets (excluding West of England Plus)

Please complete the form if you are sending the application by post or alternatively visit your local First travel shop.

#### You will need to include:

- The completed form
- A passport sized photo of the pass holder
- Proof of age (birth certificate or passport ) or proof of student status (a valid NUS/student card). Photocopies are accepted **DO NOT send originals.**

**This form is for customers in Bristol, Bath, Weston-super-Mare and West of England areas only**

#### Please send all the above to:

Ticket Fulfilment Team, Financial Operations, 395 King Street, Aberdeen, AB24 5RP or email your details to [ticketssww@firstbus.co.uk](mailto:ticketssww@firstbus.co.uk)

We aim to process all postal applications and send passes back to the home address within 10 working days (along with all documentation).

Please complete all the fields below.

Name (of pass holder)	
Address	
Date of Birth	
Telephone no.	Email
Signed	Date

<b>Office use:</b> Proof of ID	Photo ID Number	Date Issued
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We respect and protect everyone's privacy. Personal data collected here will be processed in line with our Privacy Notice, which is available to view on our website.

**not sure which ticket to buy?**

Now you don't have to know.  
See page 4

**TapOn)))  
TapOff**



## Contact us

Phone our customer service line: **0345 646 0707**

Visit our website: [www.firstbus.co.uk/westofengland](http://www.firstbus.co.uk/westofengland)

## For routes & timetables

Visit our website: [www.firstbus.co.uk/westofengland](http://www.firstbus.co.uk/westofengland)

Download our free mobile app: **search your app store for 'First Bus'**



## For updates on First services



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