

Environmental Policy

Statement



First Bus is one of the UK's largest bus operators and is part of FirstGroup, the first bus and rail operator in the UK to set a science-based target to achieve net zero emissions by 2050 or earlier.

We work proactively with our local authority partners, positively impacting air quality, tackling congestion, improving customer experience and benefitting communities. We are focused on becoming a leader in the transition to a low-carbon future and are committed to operating a zero-emission bus fleet by 2035. By the end of March 2025 20.5% of our fleet was zero emissions.

Our services help to create strong, vibrant and sustainable local economies. We deliver these in a manner that is safe, accessible, efficient and resilient. We provide a sustainable travel solution, minimising harmful air emissions and climate impacts for our communities and customers.

First Bus is committed to environmental protection and compliance in delivery of our services. We are also committed to shaping innovative transport solutions. We take account of the environmental impact of what we do at the earliest stage of planning, and monitor impacts to help us continually improve our approach/ performance. We put these considerations at the heart of our partnerships with Government, stakeholders, and customers.

Responsibility

This Policy is applicable to all First Bus operations, including each of the Local Business Units (LBUs) under the First Bus name. All LBUs must adhere to the Division's Environmental Management System and ensure that effective systems are in place to ensure environmental aspects and impacts, including opportunities, are identified and managed in accordance with this Policy, in addition to maintaining our ISO 14001 certification. Directors, managers and supervisory staff from all First Bus LBUs are responsible for leading delivery of our Policy. First Bus ensures that all employees are equipped and supported to ensure environmental protection and compliance.

Our commitment to continuous improvement and transparency

We set meaningful environmental targets and objectives, measure performance, publish key environmental indicators and seek feedback on our success from interested parties to help us improve and to ensure we focus our efforts on our most material issues.

Our Environmental aims



Sustainable Transport: We will provide reliable, convenient and safe end-to-end travel solutions, and work with our partners to drive modal shift towards low and zero emission, fuel-efficient public transport.



Decarbonisation: To support our climate change commitments, including Net Zero Emissions, we will consider and adopt technologies, fuels and controls to reduce greenhouse emissions associated with our fleet and buildings.



Reducing our environmental impact: We will work to prevent pollution of water, air and land, nuisance and loss of biodiversity that could result from our business operations. First Bus will seek opportunities for enhancing biodiversity where practicable.



Building climate resilience: We will work with stakeholders to minimise the impact of extreme weather and climate change on both our business and our customers' journeys.



Efficient resource use: We will consider the environmental impact of goods and services we buy across their whole lifecycle, and establish minimum standards. We will minimise production of wastes, including hazardous wastes and waste water.

This policy will be reviewed by the First Bus Executive Board annually or following major organisational change to ensure it remains aligned with our vision. The policy will be communicated and accessible to our employees and available to third parties as relevant.

For and on behalf of the First Bus Executive

Janette Bell
First Bus Managing Director
7th July 2025

